



OFFICE OF INFORMATION SERVICES

DATE: June 22, 2006

TO: All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and
Demonstration Organizations Systems Staff

FROM: Henry Chao /s/
MA/Part D Implementation Manager

SUBJECT: **Special TRR Communication – Week-at-a-Glance June 19th through
June 24th (2nd *REVISION*)**

As stated in the initial Week-at-a-Glance, dated June 16, 2006, Plans were advised that the Target dates for the Special TRRs provided, might be altered due to system resources and other factors. It was also stated that the MMAHelp Desk would communicate any changes to the schedule that occur after the memo was published to Plans.

Plans are advised that there have been modifications to the Special TRR schedule and content this week. Revision information is included in this memo. Plans should disregard the initial Week-at-a-Glance June 19th through June 24th communication that was sent out on Friday, June 16, 2006.

The following describes the Special TRRs that CMS is preparing to send to Plans during the week of June 19, 2006. The focus of these TRRs is described below. Only Plans with transactions/beneficiaries that are impacted by the specific conditions of each cleanup will receive a file.

Monday, June 19, 2006

Special Cleanup TRR

This TRR will address a number of conditions, some of which have been the subject of the regular Monday “cleanup” TRRs in the past. This TRR will follow normal naming conventions: e.g. P#MMA.@BGD5050.PLNxxxxx.YM200606.D19.TRWEEKD

1. Locked Beneficiaries – transactions receiving TRC165, because of beneficiary records being locked by CMS, were reprocessed. Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC. Plans should not receive TRC165.

2. Blank TRC codes – transactions receiving blank TRCs because of beneficiary records being locked were reprocessed.
 - a) For beneficiaries where no subsequent transactions have been processed, Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC.
 - b) For beneficiaries with subsequent transactions, the reprocessing resulted in TRC199, which will be sent to the Plans on June 20th.

Tuesday, June 20, 2006

Special Reject TRR

This TRR will follow normal naming conventions:

e.g. P#MMA.@BGD5050.PLNxxxxx.YM200606.D20.TRWEEKD

As has been the process in the past, CMS will produce a Special Reject TRR as referred to above. Some transactions that were pended in the system are for beneficiaries who have since had other actions performed on their records. These prior transactions cannot be released back into the system and will be rejected back to plans with a TRC199 - Rejected, Returned to Plan for additional research. After examining these returned transactions, if a plan believes the transaction should be re-run, the plan should re-submit the transaction. This may require use of the retro process.

Wednesday, June 21, 2006 (2nd REVISION)

(Special TRR moved to Thursday, June 22, 2006)

Thursday, June 22, 2006 (REVISED)

Special TRR – Premium Withhold Options Set Back to Original Status

On May 15th, CMS produced a Special TRR (identified as P#MMA.@BGD5050.PLNxxxxx.YM0605A.D15.TRWEEKD) that set the premium withhold option to ‘direct bill’ for beneficiaries who may have had a payment discrepancy sometime between January and May 2006. In some cases, this action was appropriate; for others it was not. Plans were instructed to disregard this TRR.

This Special TRR will notify the Plan of the Premium Withhold status of these beneficiaries, as they exist on the CMS and SSA databases. This TRR will follow normal naming conventions:

e.g. P#MMA.@BGD5050.PLNxxxxx.YM200606.D22.TRWEEKD

Plans will see some beneficiaries who were on the original May 15th TRR set to reflect an SSA Withhold status. The TRR will contain transaction reply codes of TRC 179 (No Change to Premium Record); the effective date will be populated with the date the

beneficiary was set to SSA and the transaction will reflect a payment withhold value of 'S'.

Plans will also receive transactions for beneficiaries that have been confirmed to be switched back to Direct Bill status at SSA. These transactions will receive TRC 144 (Premium withhold option changed to Direct Bill); the effective date will be populated with the date the beneficiary was set to Direct Bill status and the transaction will reflect a payment withhold value of 'D'.

There are some transaction from this population that is still in process between CSM and SSA. Those may result in a beneficiary beings changed back to direct bill status. In the event that this occurs, Plans will be notified via a future special TRR.

Please note – because of the age of the transactions included on this TRR, the effective dates related to the PWS status are being included on the transactions. Under normal operating circumstances, the effective date of the PWS change will not be included on a TRR.

Special TRR- Monthly Full Enrollment Data File (2ND REVISION)

CMS is preparing a monthly full enrollment file for distribution to all Plans.

The file name for the Monthly Full Enrollment Data file uses the weekly TRR naming convention and will be named as follows:

e.g. [P#MMA.@BGD5050.PLNxxxxx.YM0606A.D22.TRWEEKD](#)

Friday, June 23, 2006 (REVISED) – moved from Weds. June 21, 2006

Special TRR – TRC 165s for MCO Correction and Plan Change Transactions

In a continuing effort to address Plan transactions that received TRC165 - system delay in processing the transaction - CMS is preparing a Special TRR that focuses on the reprocessing of Plan Change transactions (Transaction Type 72) and MCO Corrections (Transaction Type 01) that have received this response.

This TRR will follow normal naming conventions:

e.g. [P#MMA.@BGD5050.PLNxxxxx.YM200606.D23.TRWEEKD](#)

As a result of the reprocessing, Plans will receive replies for 72 and 01 transactions with legitimate acceptance and rejection Transaction Reply Codes (TRCs). For 01 transactions, some examples of legitimate TRCs would be TRC 075 – Institutional Status Set or TRC 077 – Medicaid Status Set; for 72 transactions, some legitimate TRCs would be TRC 140 – Segment Change Accepted or TRC 139 – EGHP Flag Change Accepted. In addition, for 72 transactions submitted with premium withhold information that does

not represent a change to what CMS has on file, Plans will receive a TRC 179 - No Change to Premium Record. Plans will not receive TRC165.

Please note – CMS recently implemented a policy whereby payment withhold requests, for more than three months of retroactive payments, will be rejected and not sent to SSA; these beneficiaries will remain in a Direct Bill status. Given this direction, any 72 transactions in this cleanup that represent a premium withhold request more than 3 months old, will be rejected with TRC 144 (Premium Withhold Change Requested by SSA) and the beneficiary will remain in direct bill status. Plans are advised to work with the beneficiary to determine the appropriate withhold option and submit a new 72 transaction for future payment.

Please direct questions or concerns to the MMA Help Desk at mmahelp@cms.hhs.gov or 1-800-927-8069.